

Cota's Hospitality Home, Inc.

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802.479.3118

Plan of Correction  
Follow Up to October 2010 Complaint

V RESIDENT CARE AND HOME SERVICES (R128)

5.5 General Care

- 1 All residents either have physician's orders for code status, dietary needs and problem list or else doctors have been notified and we are waiting for them to get back to us with these orders. This was done March 31, 2011.
- 2a All PRN medications given are now documented in the MAR for each resident who receives them. We have gotten written orders from the doctor in the case of any resident wanting to change the time that they are getting a certain medication. This has been implemented as of March 31, 2011.
- 2b The manager and RN have mandated and reminded all staff of the importance of sanitizing hands before giving medications. Medication cups will also be used. This will be monitored by spot checks regularly as of March 31, 2011.
- 2c Employees have been instructed to always sanitize/wash hands before giving out ANY medications. This will be monitored by spot check regularly as of March 31, 2011.
- 3 All doctor's notes and orders are reviewed by manager or nurse immediately upon coming in and any changes are noted. Everything goes into nurses "doctors visits inbox" for her to review also. Nothing is put into resident books until the nurse OKs it and any changes are made. Manager will be checking weekly. March 31, 2011.
- 4 The doctor has been contacted to get an order for resident #6 to self manage her combivent inhaler. He has not gotten back to us but a second call has been made to check the status of this. We have an order for self managing of the combivent inhaler. Any medications that are self managed have doctor's orders as of March 31, 2011. From now on any new self managed meds will have doctor's orders when prescribed.

R128 POC Accepted 6/1/11 RMCotARN  
5.10 Medication Management (R160)

- 1 Nurse is in the process of coming up with a form to keep track and monitor side effects for residents who are using daily antipsychotic medication. She will teach staff what to do so that they too can keep track of these potential side effects. We have gotten a form to keep track of the side effects and the nurse is monitoring twice a week. March 31, 2011.

R160 POC Accepted 6/1/11 RMCotARN

## 5.10 Medication management (R171)

- 1 We have a form to keep track of side effects. Nurse has taught staff how to look for side effects as well. This has been put into place as of March 31, 2011.
- 2 All PRNs given are being documented in MAR even if they are over the counter. No over the counter meds will be given without a doctor's order. Medications will be given at prescribed time unless doctors order has been obtained to change the time. Staff has been reminded again about this rule and nurse and manager are monitoring to make sure that prns are being documented. March 31, 2011
- 3 Nurse has implemented AIMS scoring tool. Kept in book. Reviewed every 6 months by nurse. March 31, 2011.
- 4 Procedures are set into place to make sure that side effects are being monitored on all residents who need it. Reviewed every 6 months. March 31, 2011.
- 5 Manager and nurse will remind and retrain all medication delegated staff to make sure to document all medication given at all times. March 31, 2011.

R171 PDC Accepted 6/1/11 PNCotARN  
5.11 Staff Services (R181)

- 1 All employees on staff have current criminal, and child/adult abuse background checks done. No employee who is currently employed here has criminal history. Before any new staff is hired and begins work, their background will be checked by the manager and employment will be contingent on a clear record. March 31, 2011.

R181 PDC Accepted 6/1/11 PNCotARN  
5.12b Results of Criminal record and adult abuse registry checks for all staff (R190)

- 1 All staff have background and abuse checks completed and in book. Manager will make sure that these checks stay up to date as new employees are hired. Will be reviewed regularly. March 31, 2011.

R190 PDC Accepted 6/1/11 PNCotARN